informatech

HUMAN RESOURCES AND TRAINING | HRT-064

Pension Scheme and Administration

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Course content

Why Attend

Why Attend Effective pension administration is essential for protecting employee benefits, ensuring regulatory compliance, maintaining accurate records, and delivering reliable retirement services. Pension professionals must understand scheme structures, contribution processes, benefits management, governance, and member communication. This course provides participants with practical tools to manage pension schemes efficiently while reducing risk and improving service quality.

Course Methodology This course uses an interactive and practical approach through presentations, case studies, process workshops, group discussions, compliance exercises, practical calculations, and real workplace examples.

Course Objectives

- Understand the structure and purpose of pension schemes
- Identify key responsibilities in pension administration
- Manage scheme operations and compliance requirements
- Process pension benefits accurately and efficiently
- Strengthen records management and data governance
- Improve pension payroll and payment controls
- Enhance stakeholder communication and member support
- Understand strategic trends affecting pension administration

Target Audience

- HR Professionals
- Pension Administrators
- Payroll Professionals
- Benefits Managers

Course content

Target Audience

- Finance Staff
- Compliance Officers
- Anyone responsible for retirement benefit administration

Target Competencies

- Pension Administration
- Benefits Management
- Regulatory Compliance
- Records Management
- Payroll Controls
- Data Governance
- Risk Management
- Stakeholder Communication

Course outline

Day 1: Foundations of Pension Schemes and Administration

- Purpose and importance of pension schemes
- Pension administration roles and core responsibilities
- Main pension scheme types and structures
- Defined benefit and defined contribution arrangements
- Occupational pension schemes overview
- Pension administration lifecycle
- Regulatory environment and governance principles

Course content

Course outline

Day 2: Pension Scheme Operations and Compliance

- Understanding scheme rules and contribution models
- Benefit entitlements and member rights
- Membership eligibility and automatic enrolment processes
- Documentation and recordkeeping standards
- Maintaining accurate data and resolving discrepancies
- Annual reporting duties and regulatory compliance obligations

Day 3: Benefits Management and Payment Processing

- Pension benefit calculations and payment methods
- Transfer in and transfer out procedures
- Updating member records after life events
- Pre-retirement checks and entitlement verification
- Managing changes in benefits and scheme adjustments
- Regulatory implications of payment decisions

Day 4: Records Management, Governance, and Pensioner Payroll

- Best practices in pension records management
- Electronic records systems and data protection rules
- Retention, storage, and secure disposal of records
- Pensioner payroll processing and recurring payments
- Internal controls for payment accuracy
- Risk management in pension administration

Day 5: Strategic Pension Administration and Retirement Planning

Course content

Course outline

- Strategic goals of effective pension administration
- Pension funding and investment oversight basics
- Governance frameworks and audit practices
- Communicating effectively with members and stakeholders
- Emerging trends in pensions and legislative updates
- Final review and practical action planning

Seminar dates

Available seminar dates

Live dates and pricing for Pension Scheme and Administration generated from the course details page.

Date	Location	Format	Fee
14 - 18 September 2026	Istanbul - Turkey	Classroom	**€3,080.-**
5 - 9 October 2026	Kuala lumpur - Malaysia	Classroom	**€1,800.-**
12 - 16 October 2026	London - U.K	Classroom	**€3,080.-**
9 - 13 November 2026	Munich - Germany	Classroom	**€3,400.-**
16 - 20 November 2026	Amsterdam - Netherlands	Classroom	**€3,360.-**
7 - 11 December 2026	London - U.K	Classroom	**€3,400.-**
14 - 18 December 2026	Istanbul - Turkey	Classroom	**€3,080.-**
21 - 25 December 2026	Frankfurt - Germany	Classroom	**€3,080.-**
4 - 8 January 2027	Frankfurt - Germany	Classroom	**€2,600.-**
1 - 5 February 2027	Istanbul - Turkey	Classroom	**€2,280.-**
1 - 5 March 2027	Geneva - Switzerland	Classroom	**€4,200.-**
5 - 9 April 2027	Amsterdam - Netherlands	Classroom	**€3,400.-**
3 - 7 May 2027	London - U.K	Classroom	**€3,360.-**
7 - 11 June 2027	Barcelona - Spain	Classroom	**€3,080.-**
5 - 9 July 2027	London - U.K	Classroom	**€3,360.-**
2 - 6 August 2027	Barcelona - Spain	Classroom	**€3,080.-**
6 - 10 September 2027	Istanbul - Turkey	Classroom	**€2,280.-**

Seminar dates

Available seminar dates

Live dates and pricing for Pension Scheme and Administration generated from the course details page.

Date	Location	Format	Fee
4 - 8 October 2027	Kuala lumpur - Malaysia	Classroom	**€1,800.-**
1 - 5 November 2027	London - U.K	Classroom	**€3,360.-**
6 - 10 December 2027	Munich - Germany	Classroom	**€3,400.-**

Live online option	Online delivery is available at €1,850.-.