informatech

MAINTENANCE AND ENGINEERING | ME-005

Certified Facility Manager (CFM)

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Course content

Why Attend

What keeps a facility running safely, efficiently, and cost-effectively every day is not just routine maintenance, but a well-designed system of planning, coordination, and strategic facility management.

Without structured facility management, organizations often face rising operational costs, unexpected equipment failures, compliance issues, and reduced workplace efficiency.

This Certified Facility Manager (CFM) program is designed to equip professionals with a modern, practical understanding of facility management. It focuses on how to transform buildings and assets into well-managed, high-performing environments through structured operations, maintenance planning, risk control, and performance optimization.

Across five intensive days, participants will explore how facility management integrates people, processes, assets, and technology to ensure long-term operational excellence, safety, and sustainability.

Course Methodology

This programme combines theory with real-world application through:

- Practical case studies from modern facility environments
- Hands-on exercises and group discussions
- Scenario-based learning and problem-solving activities
- Real operational examples and best practices
- Guided frameworks aligned with global FM standards

Course Objectives

By the end of this programme, participants will be able to:

- Understand the strategic role of facility management in organizations
- Manage facility operations with efficiency, safety, and cost control
- Apply preventive and predictive maintenance strategies

Course content

Course Objectives

• Improve asset performance and lifecycle management

• Strengthen risk, compliance, and safety practices in FM

• Enhance sustainability and workplace efficiency

• Prepare effectively for Certified Facility Manager (CFM) certification

Target Audience

This course is designed for:

• Facility Managers and Assistant Facility Managers

• Maintenance and Operations Professionals

• Property and Asset Managers

• Engineering and Technical Services Staff

• Administrative and Corporate Services Professionals

• Professionals preparing for FM certification

Target Competencies

Participants will develop competencies in:

• Facility operations and performance management

• Asset and maintenance lifecycle planning

• Risk, safety, and compliance in facilities

• Budgeting and cost control in FM

• Space and workplace optimization

• Vendor and service management

• Strategic facility planning and decision-making

Course content

Course outline

Day 1: The Strategic Role of Facility Management

• Understanding modern facility management and its impact on organizations

• The relationship between people, assets, and operational performance

• Facility lifecycle management and value creation

• Core FM functions and service delivery models

• Key challenges in managing modern facilities

• Introduction to FM best practices and global standards

Day 2: Facility Operations and Maintenance Excellence

• Building efficient facility operations systems

• Preventive, predictive, and corrective maintenance strategies

• Work order management and operational workflows

• Equipment reliability and asset performance optimization

• Outsourcing vs in-house facility services

• Case study: improving operational efficiency in facilities

Day 3: Asset Management and Space Optimization

• Asset lifecycle management and planning

• Space utilization and workplace efficiency strategies

• Infrastructure systems overview (HVAC, electrical, utilities)

• Energy efficiency and cost reduction strategies

• Sustainability in facility operations

• Practical exercise: optimizing facility space usage

Day 4: Risk, Safety, and Financial Management in FM

Course content

Course outline

- Risk management in facility operations
- Health, safety, and compliance requirements
- Facility budgeting and cost control techniques
- Procurement and vendor management
- Contract performance and service level agreements
- Case study: managing risk and cost in facilities

Day 5: Performance Excellence and Modern FM Practices

- Facility performance measurement and KPIs
- Digital tools and smart facility management systems
- Sustainability and environmental considerations
- Continuous improvement in facility operations
- Leadership and communication in FM roles
- Final case study and action planning

Seminar dates

Available seminar dates

Live dates and pricing for Certified Facility Manager (CFM) generated from the course details page.

Date	Location	Format	Fee
8 - 12 June 2026	Amsterdam - Netherlands	Classroom	**€4,200.-**
6 - 10 July 2026	London - U.K	Classroom	**€4,200.-**
10 - 14 August 2026	Munich - Germany	Classroom	**€3,450.-**
14 - 18 September 2026	Amsterdam - Netherlands	Classroom	**€4,250.-**
5 - 9 October 2026	London - U.K	Classroom	**€4,200.-**
16 - 20 November 2026	Munich - Germany	Classroom	**€3,450.-**
7 - 11 December 2026	Vienna - Austria	Classroom	**€4,250.-**
21 - 25 December 2026	Barcelona - Spain	Classroom	**€3,850.-**
15 - 19 June 2026	Munich - Germany	Classroom	**€4,250.-**
20 - 24 July 2026	Barcelona - Spain	Classroom	**€4,250.-**
3 - 7 August 2026	Kuala lumpur - Malaysia	Classroom	**€2,250.-**
7 - 11 September 2026	Munich - Germany	Classroom	**€3,450.-**
12 - 16 October 2026	Barcelona - Spain	Classroom	**€3,850.-**
9 - 13 November 2026	Amsterdam - Netherlands	Classroom	**€4,250.-**
14 - 18 December 2026	Rome - Italy	Classroom	**€4,250.-**
8 - 12 June 2026	Amsterdam - Netherlands	Classroom	**€4,200.-**
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Live online option	Online delivery is available at €1,850.-.