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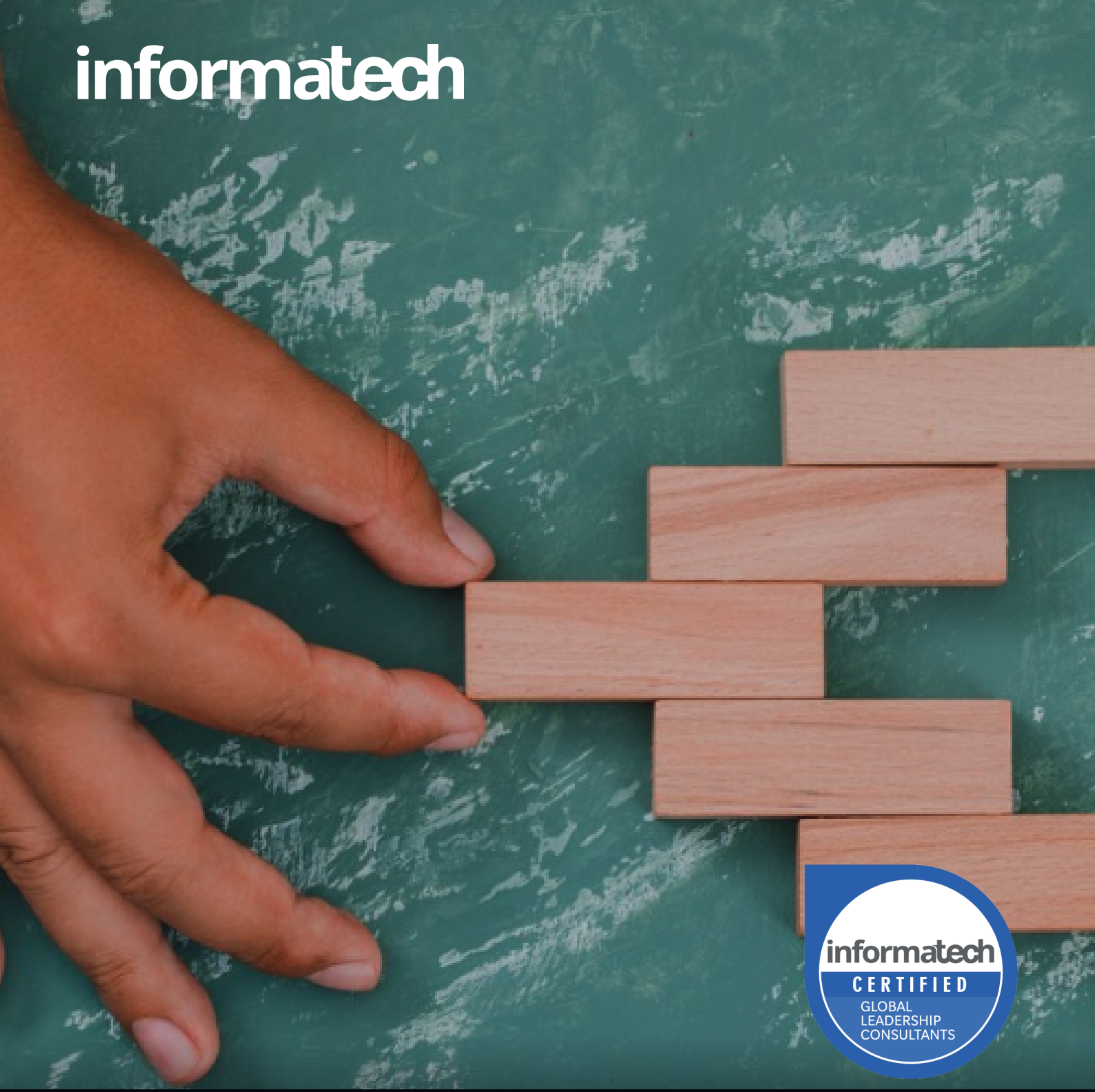

BUSINESS CONTINUITY AND CRISIS MANAGEMENT | COURSE

Business Continuity Management: Standards, Plans and Systems

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Course content

Why Attend

In a constantly evolving and unpredictable region and economic climate, developing and implementing a successful Business Continuity Management System (BCMS) can enable an organization to thrive regardless of the challenges and obstacles that may arise.

This course is designed to help professionals protect their organizations by providing all the necessary knowledge for developing, implementing and/or enhancing a powerful Business Continuity Management System. This course also provides practical tools, systems, and reports that will enable participants to create their own customized Business Continuity Plan and more easily implement and manage them.

This course combines presentations as well as individual and team activities designed to establish a practical understanding of the elements of Business Continuity Management, enabling you to construct, deploy and validate relevant Business Continuity Management strategies/plans.

By the end of the course, participants will be able to:

• Apply best practices in Business Continuity Management (BCM), including methodologies, tools, and approaches

• Enhance organizational capabilities and techniques within a Business Continuity team

• Design, implement and manage a Business Continuity Management System (BCMS)

This course is ideal for anyone who is in, works with, or is training to be in any organizational planning role, or position such as; Business Continuity Managers, Incident Response teams, Chief Information Security Officer (CISO) or Chief Information Officer (CIO), or Operational Risk Managers.

• Team management

• Strategic planning

• Communication skills

• Crisis management

• Process thinking

• Analyzing skills

Course content

Course outline

Introduction to Business Continuity Management and Organizational Resilience

• How does business continuity provide value to the organization?

• Definition and components of Organizational Resilience

Business Continuity Management program, policy and strategy

• Application of a Business Continuity Management program and suitable leadership

• Business Continuity policy requirements

• Business Continuity Strategy - How, what and to which extent?

• Emergency and contingency plans

• Understand stakeholder expectations

• Legislation, regulations and standards that should be followed

Community Security Requirements ISO 22301-2019, and Business Continuity Management Systems (BCMS)

• Overview and context

• ISO 22301 requirements

The Business Continuity Plan – development and implementation

• The plan ownership and structure

• Business Continuity manager and team leaders roles and responsibilities

• Business Continuity management costs

• Implementing the Business Continuity Program

• Development of the competencies framework required for the operational planning of business continuity management

Course content

Course outline

• Analyzing training needs and skills and competencies framework

Risk Management and Business Impact Analysis

• Risk Management

• Implementing business impact analysis methodologies

Introduction to different types of business impact analysis

• Strategic

• Tactical

• Operational

• Business impact analysis case study

Seminar dates

Available seminar dates

Live dates and pricing for Business Continuity Management: Standards, Plans and Systems generated from the course details page.

Date	Location	Format	Fee
22 - 26 June 2026	Munich - Germany	Classroom	**€3,450.-**
13 - 17 July 2026	Amsterdam - Netherlands	Classroom	**€4,250.-**
17 - 21 August 2026	London - U.K	Classroom	**€4,200.-**
21 - 25 September 2026	Amsterdam - Netherlands	Classroom	**€4,250.-**
19 - 23 October 2026	London - U.K	Classroom	**€4,200.-**
2 - 6 November 2026	Istanbul - Turkey	Classroom	**€2,850.-**
21 - 25 December 2026	Vienna - Austria	Classroom	**€4,250.-**

Live online option	Online delivery is available at €1,850.-.