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BUSINESS CONTINUITY AND CRISIS MANAGEMENT | BCCM-007

Business Continuity & Disaster Recovery Architecture

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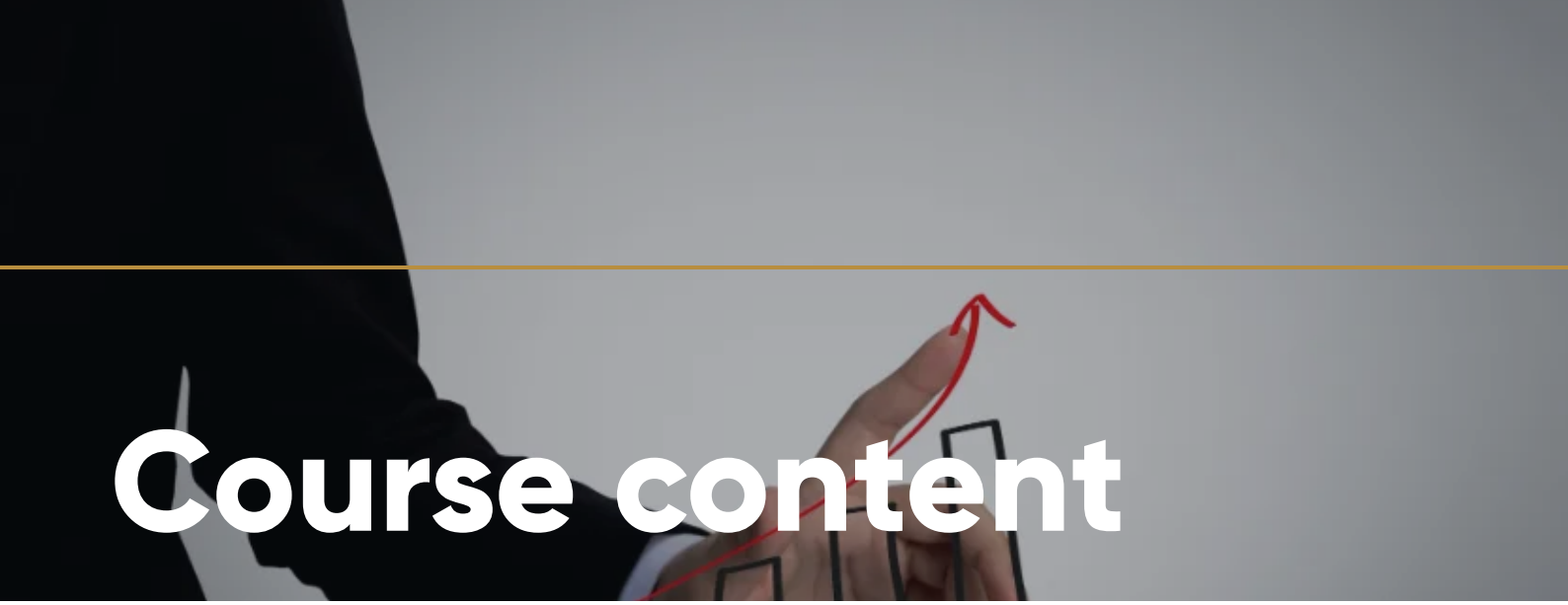


Course content

Why Attend

Organizations face increasing risks from cyber threats, operational disruptions, natural disasters, and infrastructure failures. A well-designed Business Continuity and Disaster Recovery (BC/DR) architecture enables organizations to maintain critical operations, protect key assets, and recover rapidly from disruptive events. This course provides participants with practical knowledge for designing, implementing, managing, and continuously improving Business Continuity and Disaster Recovery frameworks aligned with international best practices.

Course Methodology

The course combines instructor-led presentations, practical workshops, case studies, Business Impact Analysis (BIA) exercises, crisis simulations, group discussions, scenario-based learning, and real-world BC/DR planning activities.

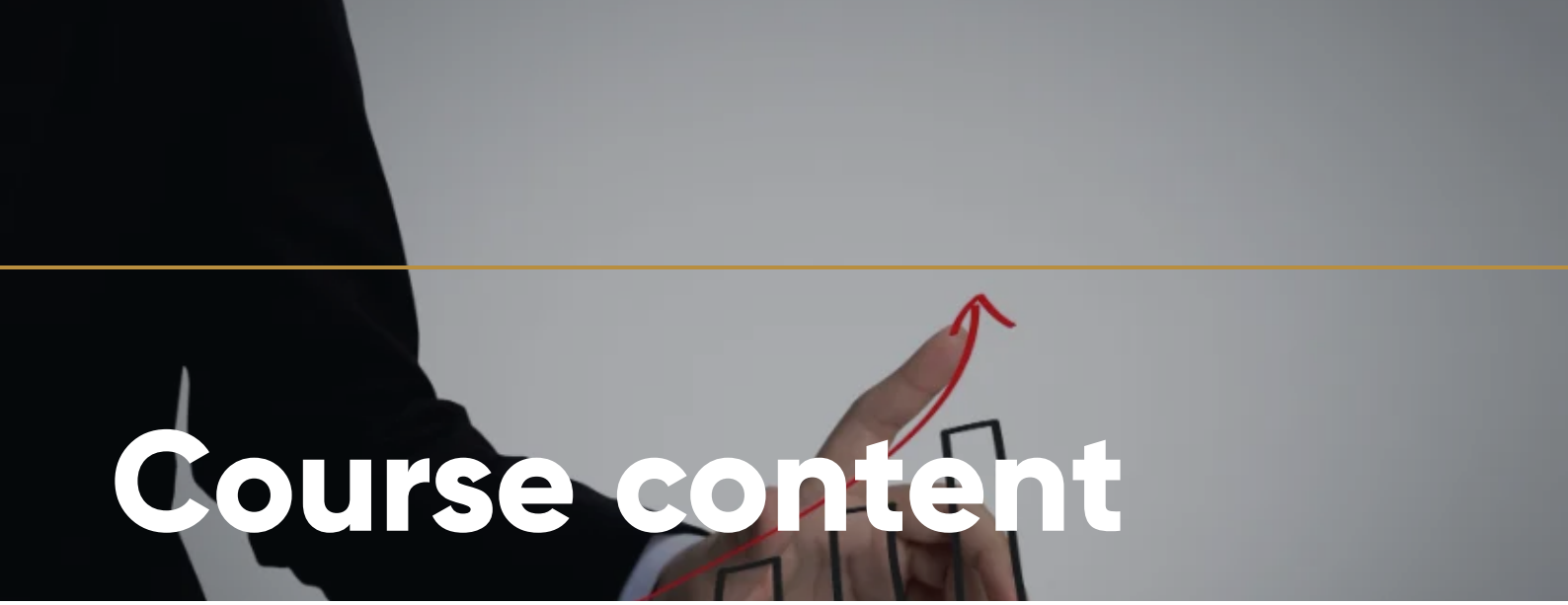
Course Objectives

By the end of this course, participants will be able to:

- Understand the principles of Business Continuity Planning (BCP) and Disaster Recovery (DR)
- Design an effective Business Continuity Management (BCM) architecture
- Conduct Business Impact Analysis and organizational risk assessments
- Develop crisis management, emergency response, and recovery strategies
- Integrate information security considerations into BC/DR planning
- Validate, test, maintain, and continually improve continuity plans
- Strengthen organizational resilience and operational preparedness

Target Audience

- Business continuity managers
- Disaster recovery coordinators



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Target Audience

- IT managers and infrastructure professionals
- Risk management professionals
- Information security specialists
- Crisis management teams
- Operations managers
- Internal auditors and compliance professionals

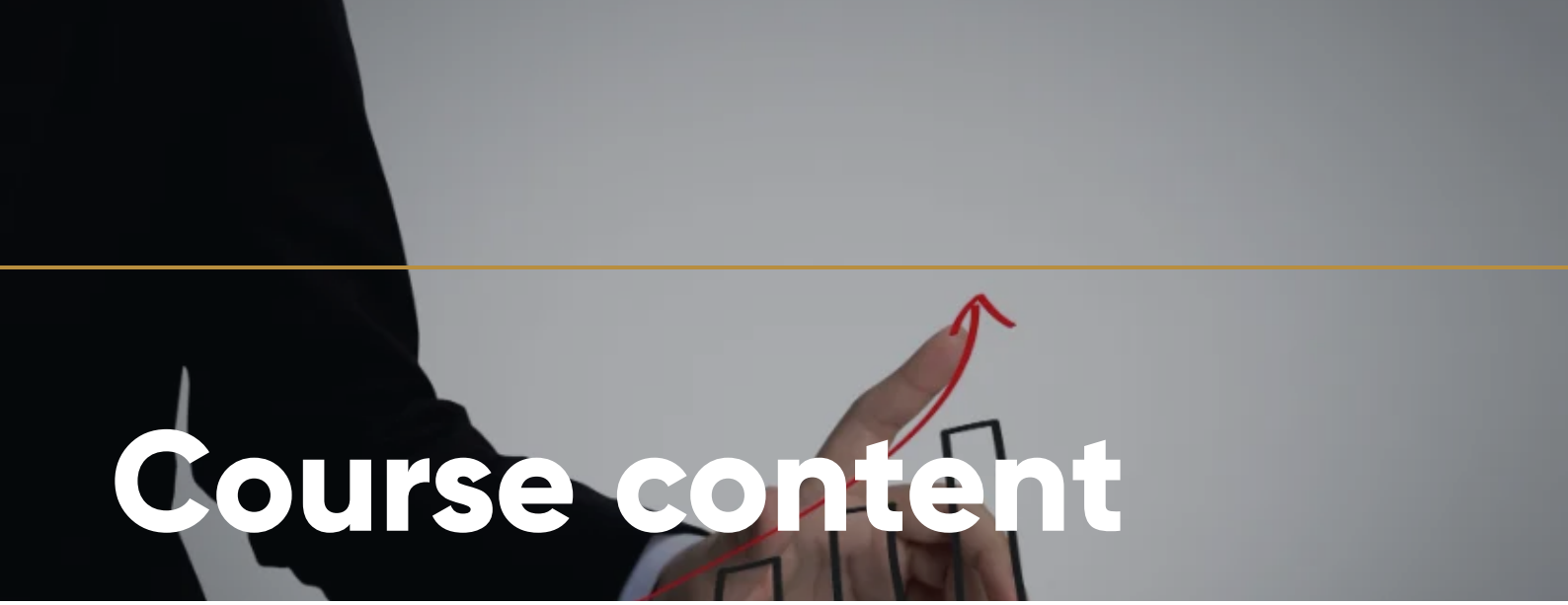
Target Competencies

- Business Continuity Management (BCM)
- Disaster Recovery Planning (DRP)
- Business Impact Analysis (BIA)
- Crisis management
- Risk assessment
- Emergency planning
- Organizational resilience
- Recovery governance

Course outline

Day 1: Business Continuity Planning Fundamentals

- Understanding the principles and objectives of Business Continuity Planning
- Exploring the relationship between business continuity, crisis management, and organizational resilience
- Identifying operational, technological, environmental, and strategic risks
- Applying risk identification and vulnerability assessment methodologies



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Course outline

• Evaluating organizational resilience using structured risk assessment techniques

• Practical case study: Assessing business continuity risks and organizational vulnerabilities

Day 2: Designing Business Continuity Architecture

• Establishing governance structures and accountability for risk mitigation

• Conducting organizational readiness assessments using structured evaluation tools

• Developing emergency response and incident management plans

• Designing comprehensive business continuity frameworks covering critical business functions

• Developing departmental continuity plans, contingency arrangements, and evacuation procedures

• Establishing crisis management teams, emergency operations centers, and communication strategies

• Conducting Business Impact Analysis to prioritize recovery requirements

• Practical workshop: Designing a Business Continuity Management architecture

Day 3: Technology Resilience and Security within Business Continuity

• Integrating information security requirements into Business Continuity and Disaster Recovery planning

• Developing continuity policies, operational procedures, and governance documentation

• Designing technology resilience frameworks that support critical business operations

• Developing comprehensive Business Continuity blueprints aligned with organizational objectives

• Validating continuity architecture through periodic reviews and reassessments

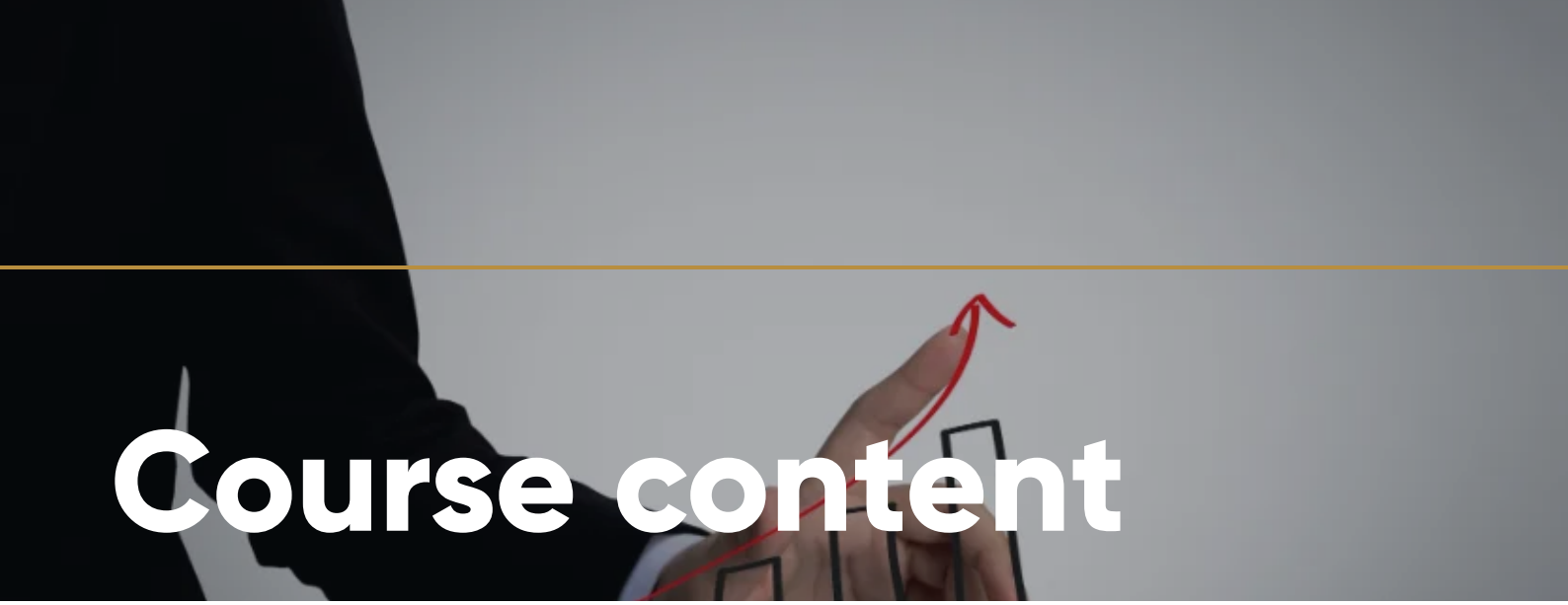
• Practical case study: Strengthening technology resilience within business continuity programs

Day 4: Crisis Leadership and Business Continuity Operations

• Managing command, control, and decision-making during crisis situations

• Developing effective crisis communication strategies for internal and external stakeholders

• Identifying early warning indicators and escalating potential disruptions proactively



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• Coordinating major incident response through structured crisis management exercises

• Managing workforce wellbeing, morale, and organizational resilience during prolonged disruptions

• Practical simulation: Coordinating organizational response to a major business disruption

Day 5: Recovery, Validation, and Continuous Improvement

• Planning the transition from emergency response to normal business operations

• Validating the effectiveness of continuity strategies and recovery procedures

• Conducting post-incident reviews and organizational lessons learned sessions

• Preparing management reports evaluating continuity performance and organizational resilience

• Prioritizing corrective actions, resource allocation, and future improvement initiatives

• Developing governance processes for continuous review and enhancement of Business Continuity and Disaster Recovery programs

• Final workshop: Building a continuous improvement roadmap for Business Continuity and Disaster Recovery architecture

Seminar dates

Available seminar dates

Live dates and pricing for Business Continuity & Disaster Recovery Architecture generated from the course details page.

Date	Location	Format	Fee
Dates on request	Venue on request	Classroom	**Contact us**

Live online option	Online delivery is available at €1,850.-.